

FAQ

Q: Where and how do I make a booking?

A: Once you've been selected as a winner, you should use the login feature on the website www.saishome.co.za and click on the **REGISTER NOW** button to search and book online. You can only redeem your voucher through the saishome portal and not directly with the tourism establishment.

Q: When am I allowed to travel if I win a voucher?

A: Check-in must happen between 9 August 2022 to 28 February 2023.

Q: Do I have to travel alone or can I include a partner/companion on my booking?

A: You may travel with as many people as per your booking or trip package that has been selected or booked.

Q: Are there any minimum requirements when making a booking to redeem the travel voucher?

A: Yes, to use your won travel voucher, winners need to book a minimum of two nights stay at their desired destination and flights or car hire to redeem the voucher.

Example:

Book a Flight only - no discount applies (condition of minimum 2 nights accommodation)

Book a Flight and 2 nights accommodation and 2 days car hire for 3 people (discount applies to total travel cost)

Q: What do I stand the chance of winning when I register?

A: The Home Sweet Home promotion draw consists of prizes of 15 000 tourism vouchers, each with up to 50% discount travel voucher to the maximum value of R4 500 per winner, and 1 000 winners will be drawn from the registration pool daily between 8 August - 6 September 2022.

Q: What does a travel voucher include?

A: Each of the lucky draw vouchers gives the winner up to 50% off their travel booking. All extras and additional requirements are for the traveller's own account including ground transport if not included in the trip.

Q: Is there an entry fee for the promotion?

A: There are no entry fees for this IDC promotion.

Q: For how long is a won travel voucher valid?

A: Winners have until 31 October 2022 to confirm and pay their portion for their desired travel booking. Eligible travel dates: Check-in must happen between 9 August 2022 to 28 February 2023.

Q: Is the promotion open to people who are not South African residents?

A: No, the Home Sweet Home promotion is only available for participation from those with a valid RSA Identity Document (ID), however non-residents can be part of the travelling group.

Q: Am I allowed to postpone or cancel my trip for which I use my travel voucher?

A: Once you have booked your trip using your won travel voucher, no cancellations will be allowed. However, postponements will be permitted up until 28 February 2023 (last check-in date). All applicable fees, additional charges and/or penalties will be required to be borne by the traveller in accordance with the relevant vendor's policies.

Q: For how long does the promotion run?

A: Registration for entry into the lucky draw pool may be submitted from 1 August 2022 with the daily lucky draw of 1 000 daily winners running from 8 August 2022 to 6 September 2022. The promotion will therefore run from 1 August 2022 to 6 September 2022 only. No registration entries will be accepted after 6 September 2022. The promotion period may be altered at the sole discretion of the Industrial Development Corporation (IDC).

Q: How many times am I allowed to enter?

A: Supplying your details and completing the application will earn you one entry, and an unlimited number of additional entries can be earned through the referral of friends.

Q: Can I win more than one travel voucher?

A: No, only one discount travel voucher win per person is allowed. Should your name be drawn between 8 August - 6 September 2022, your name will be taken out of the registration pool for further lucky draws.

Q: Can I travel outside of South Africa?

A: For the purposes of use of a won travel voucher, travel is only allowed within South African borders for private leisure travel purposes only and no business travel purposes.

Q: Can I enter for business travel?

A: No, use of your won travel voucher is only allowed for destinations within South African borders and is only valid for private leisure travel purposes only and no business travel purposes.

Q: Can I get a refund if I do not use my travel voucher?

A: No cash/card refunds will be provided. If any monies are refundable as per the supplier's cancellation policy, then the relevant supplier will retain the funds.

Q: Can I transfer the voucher to someone else?

A: Prizes are non-transferable and there are no cash alternatives that will be considered as pertains to the parameters of this promotion.

Q: Can persons under 18 participate in the promotion?

A: You are entitled to participate in this promotion if you are at least 18 years of age and a resident within South Africa with a valid Identity Document of the country.